VISUAL CONNECTIONS

PEGA

CORE COMPETENCIES

- ✓ Program and Project Management
- ✓ Health Information Technology Integration
- ✓ Business Process Re-engineering
- ✓ User Experience Engineering
- ✓ Section 508 Remediation and Training
- ✓ BPM and CRM Solutioning (Pega PRPC)
- ✓ Document Process Automation
- ✓ Cabling and Wiring

PAST PERFORMANCE

- ✓ DoD-Defense Logistics Agency
- ✓ DoD-Defense Contract Management Agency
- ✓ DHHS-Centers for Medicare & Medicaid Services
- ✓ Veterans Health Administration
- ✓ Maryland State Department of Education
- ✓ United States Patent Trade Office
- ✓ Blue Cross Blue Shield
- ✓ Centers for Disease Control
- ✓ U.S. Army

CERTIFICATIONS

- ✓ Service Disabled Veteran Owned Small Business (SDVOSB)
- ✓ Historically Underutilized Business Zone (HUBZone)
- ✓ Minority Business Enterprises (MBE)
- ✓ ISO Certified (9001:2008, 15288:2008, 20000:2011, 26514:2008, 27001:2013)
- ✓ CMMI DEV/3

CONTRACT VEHICLES

- ✓ GSA IT-70 Contract Number – GS-35F-0404X
- ✓ GSA PSS (MOBIS) – GS00F043GA
- ✓ HHS-CMS Strategic Partners Acquisition Readiness Contract (SPARC) (HHSM-500-2016-00077I)
- ✓ VETS 2 GWAC (VETS2 Synergy-JV)
- ✓ SeaPort-e Contract Number – N00178-15-D-8489
- ✓ VA T4NG (Sub-contracts – Large and Small Teams)
- ✓ Alliant Small Business (Sub-contract)
- ✓ CIO-SP3 Large and Small (Sub-contract)

NAICS CODES

IT & Related Services

- **511210** Software Publishers
- **518210** Data Processing, Hosting, and Related Services
- **519130** Internet Publishing and Broadcasting and Web Search Portals
- **541330** Engineering Services

- **541430** Graphic Design Services
- **541511** Custom Computer Programming Services
- **541512** Computer Systems Design Services
- **541519** Other Computer Related Services

- **541611** Administrative Management and General Management Consulting Services
- **541613** Marketing Consulting Services
- **561110** Office Administrative Services

Business Process Management/Case Management

Visual Connections has extensive experience implementing Business Process Management (BPM) solutions with Pegasystems' PegaRULES Process Commander (PRPC) at the Centers for Medicare & Medicaid Services (CMS) across multiple projects. By leveraging case management and business process management best practices, Visual Connections has been able to provide CMS with a high degree of ROI by automating and streamlining complex processes. With a strong background in business process reengineering and deep industry expertise, Visual Connections is able to rapidly assist organizations with BPM and case management and provide high quality solutions to solve complex business problems. We offer installation, development, testing, upgrading and post-production support services.

System Integration

Bringing together discrete subsystems into one functional system requires keen knowledge of various system integration techniques. Visual Connections' systems engineers are experts in enterprise application integration and business process management—so that the end result is a seamless linking of functionality. We have extensive experience working to integrate the various system components that are required for business process management applications such as the Pega application, having done this on a variety of contracts at the Centers for Medicare and Medicaid Services.

Section 508 Expertise

Visual Connections has extensive experience developing front- and back-end web applications that are accessible to people with disabilities and compliant with Section 508 of the Rehabilitation Act. We use a combination of tools and techniques— a holistic approach—to ensure compliance in the usability, design, implementation, content authoring, and maintenance phases of any application we develop. An important component of Section 508 compliance is testing. To test web applications for compliance, we use a combination of manual and automated techniques, such as screen readers and software that can scan an application for 508 violations. Serving both the federal and private sectors, we are specialists in all aspects of Section 508 and offer the following related services: Consulting; Development; Remediation; Testing; Review; and Compliance Training.

Our Agile Approach

Visual Connections' approach to software development is a robust, Agile delivery process that emphasizes iterative development of scope and functionalit y. This allows for increased flexibility and continuous validation of requirements to ensure that the solution delivered meets the needs of stakeholders and end users. Delivering funct ionality incrementally with frequent software builds provides additional opportunity for customer interaction in the design and development process.

Contact us today to learn more.
contactus@visualconnections.net | 1.844.643.6610